

According to a newspaper article today, you are asking for comments on proposed regulations for telemarketers. I have a simple suggestion.

Please require that whenever a telemarketer calls a number, there be a human being there to speak to whoever answers the phone. About half of all telemarketing calls I get are hang-ups. Obviously what has happened is that they are using some sort of automatic dialing procedure, and if a salesperson is available to speak with me when I answer, I get connected. Otherwise I am left speaking to dead silence. This is obviously very annoying. The other aspect of this is that I answer the phone and get hit with a recorded message trying to sell me something or touting a political candidate. Again, this is not fair. The rule should be simply that if you call me, then you are there ready to converse with me, live and responsive.

Is that too much to ask?